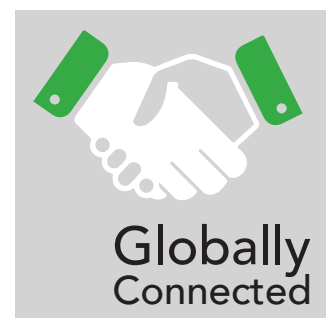


## FACT SHEET

Esri was founded to help solve some of the world's most difficult problems. We are the global market leader in Geographic Information Systems (GIS) and have helped customers unlock the full potential of data to improve operational and business results. Esri builds ArcGIS, the world's most powerful mapping and spatial analytics software, which operates on desktop, server and mobile platforms with a scientific-based approach to solving problems in real time.

Esri South Africa is the sole distributor of Esri technology in South Africa. We are committed to supporting our customers through continuous innovation and development of the technology and various customised applications, allowing us to successfully forge lasting relationships with users across Southern Africa.



### TECHNOLOGY

Esri technology delivers a range of business solutions for different markets. Our solutions are scalable, open and built on a platform that provides the foundation to deliver enterprise-wide GIS. ArcGIS enables everyone in an organisation to discover, use, make and share maps, and information, on any device, anywhere, and at anytime.

National Government Insurance  
Forestry Telecommunications  
Economic development Mining  
Water Resources Transportation  
Agriculture Disaster Management  
Electrical Utilities Local Government

### CLIENT-CENTRIC

Esri South Africa assists customers in capturing, organising, integrating, and analysing spatial information through innovative GIS applications especially designed for their environment and advanced decision making.

*'The application of GIS is limited only by the imagination of those who use it'*

- Jack Dangermond

### INDUSTRY FOCUSED

Geographic Information coupled with ArcGIS for Business, Mining, Utilities, Telecommunications, Local Authorities, Engineering, and Environmental Management is helping us to better understand the world in which we live. GIS is the science which guides us to ensure sustainable development for many generations to come.

### ECONOMIC DEVELOPMENT

We are a committed socially conscious and responsible company, supporting organisations working in conservation, education, environmental management, sustainable development, and humanitarian affairs. Esri South Africa provides technology, data, solutions, and services that makes it possible for people to positively impact the future through a deeper, geographic understanding of our planet.



Esri South Africa is structured to optimise our service delivery to the GIS User Community through:

## SALES

[info@esri-southafrica.com](mailto:info@esri-southafrica.com)

- Experienced team
- Business value assessment
- Comprehensive product range
- Return on investment evaluation
- Enterprise integration

## TRAINING

[training@esri-southafrica.com](mailto:training@esri-southafrica.com)

- Esri accredited learning centre
- SAQA accredited courses
- CPD points
- On-site training
- Customised training
- Hands-on, interactive instructor lead courses

## TERTIARY EDUCATION

[training@esri-southafrica.com](mailto:training@esri-southafrica.com)

- Reduced software pricing
- Skills development support
- Internship support
- Technical support
- Academic advice for employment

## SUPPORT

[support@esri-southafrica.com](mailto:support@esri-southafrica.com)

- Telephonic support
- On-site support
- Direct access to Esri Inc.
- 24 hour turn-around time

## MARKETING

[marketing@esri-southafrica.com](mailto:marketing@esri-southafrica.com)

- Latest tech updates
- Events support | Sharing user experience
- Product seminars and conferences

## TECHNICAL MARKETING

[info@esri-southafrica.com](mailto:info@esri-southafrica.com)

- Design spatial information products
- Demonstrate software capabilities
- Business solution design
- Customised Proof of Concept
- Research and Development

## PROFESSIONAL SERVICES

[info@esri-southafrica.com](mailto:info@esri-southafrica.com)

- Esri certified professionals
- SAGC registered staff
- GIS design
- GIS implementation
- Application development
- Consulting services

## SECONDARY EDUCATION

[training@esri-southafrica.com](mailto:training@esri-southafrica.com)

- FundaLula program
- Mapwork with GIS
- Developed by South Africans
- Software independent
- Lesson based
- Aligned to South African school curriculum

## MAINTENANCE

[maintenance@esri-southafrica.com](mailto:maintenance@esri-southafrica.com)

- Enterprise license agreements
- Maintenance renewals
- Software upgrades and patches
- Client customer portal assistance

## DATA

[data@esri-southafrica.com](mailto:data@esri-southafrica.com)

- ArcGIS ready data
- Central data repository
- Quality controlled data



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Fax: +27 (0) 21 422 4628  
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Fax: +27 (0) 31 303 5376  
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Fax: +27 (0) 41 374 8944  
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