Empowering Farmer Support and Agricultural Insights through ArcGIS in Limpopo

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LIMPOPO
PROVINCIAL GOVERNMENT
REPUBLIC OF SOUTH AFRICA

DEPARTMENT OF
AGRICULTURE AND RURAL DEVELOPMENT

The heartland of Southern Africa-Development is about people!

Departmental Strategic Priorities 2020/21 – 2024/25

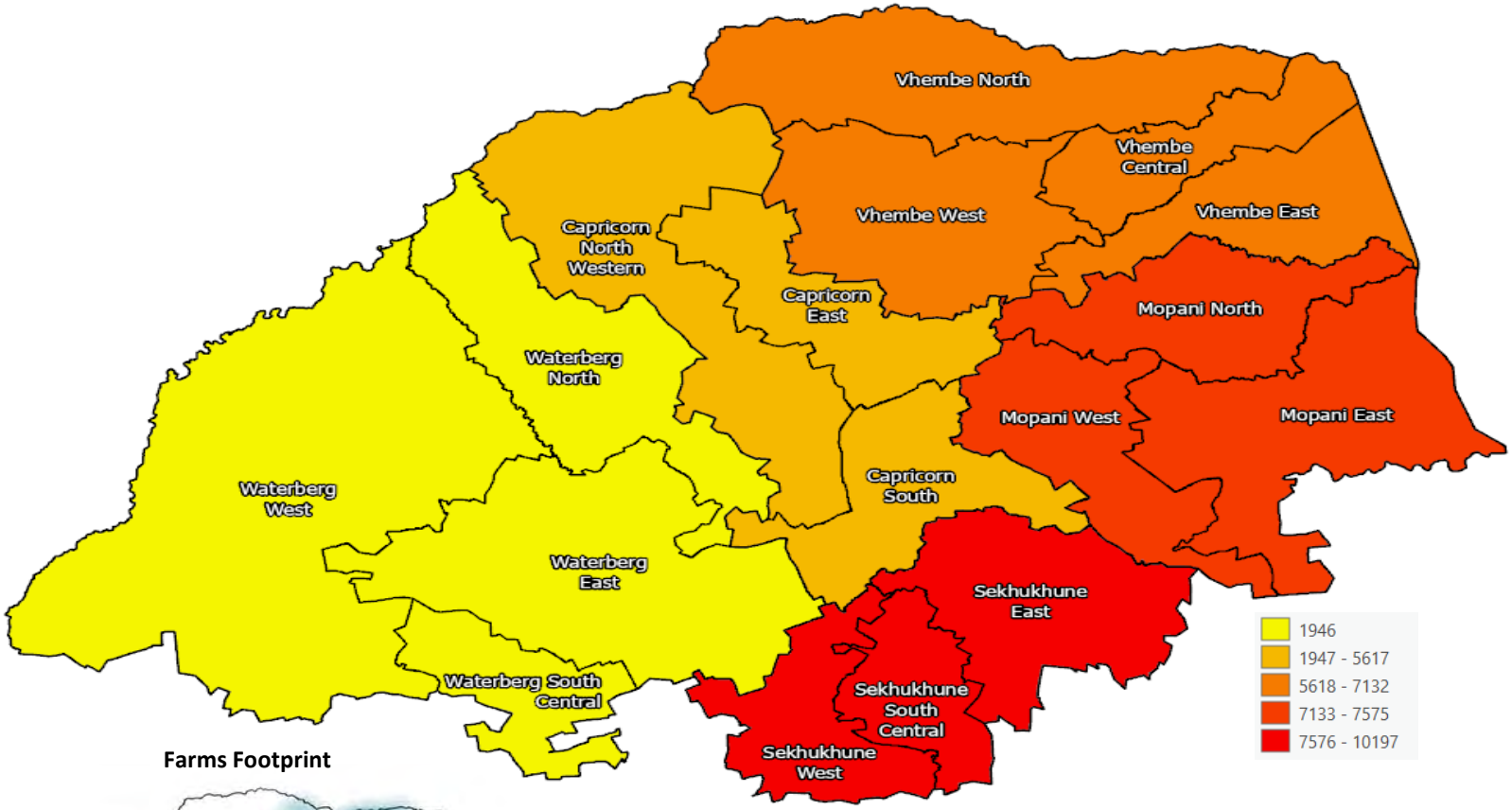
Service Delivery Model

- Improve service delivery with consideration of limited resources;
- Reduce compensation of employees;
- Provide systematic approach in resource allocation;
- Streamline service delivery systems;
- Ease administration and management

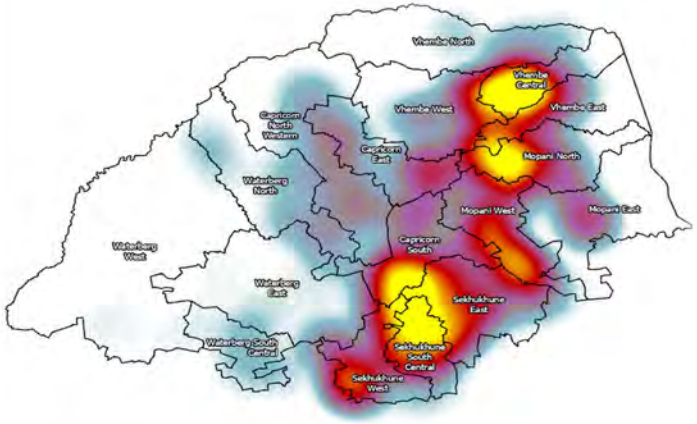
Outcomes

- Increased participation of black producers in the integrated value chain
- Increased primary production
- Increased youth support interventions to contribute towards reduction of youth unemployment

Initial Data Collection

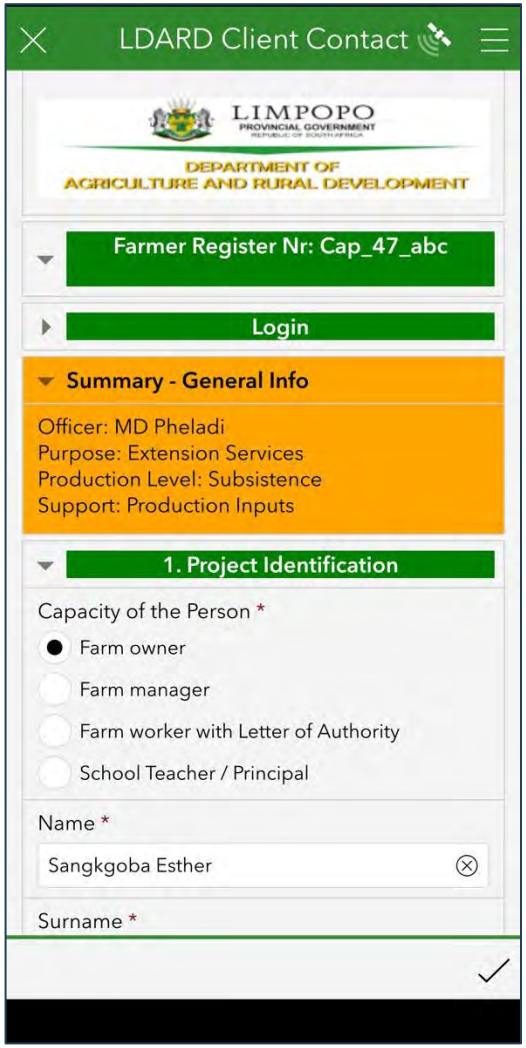


Farms Footprint



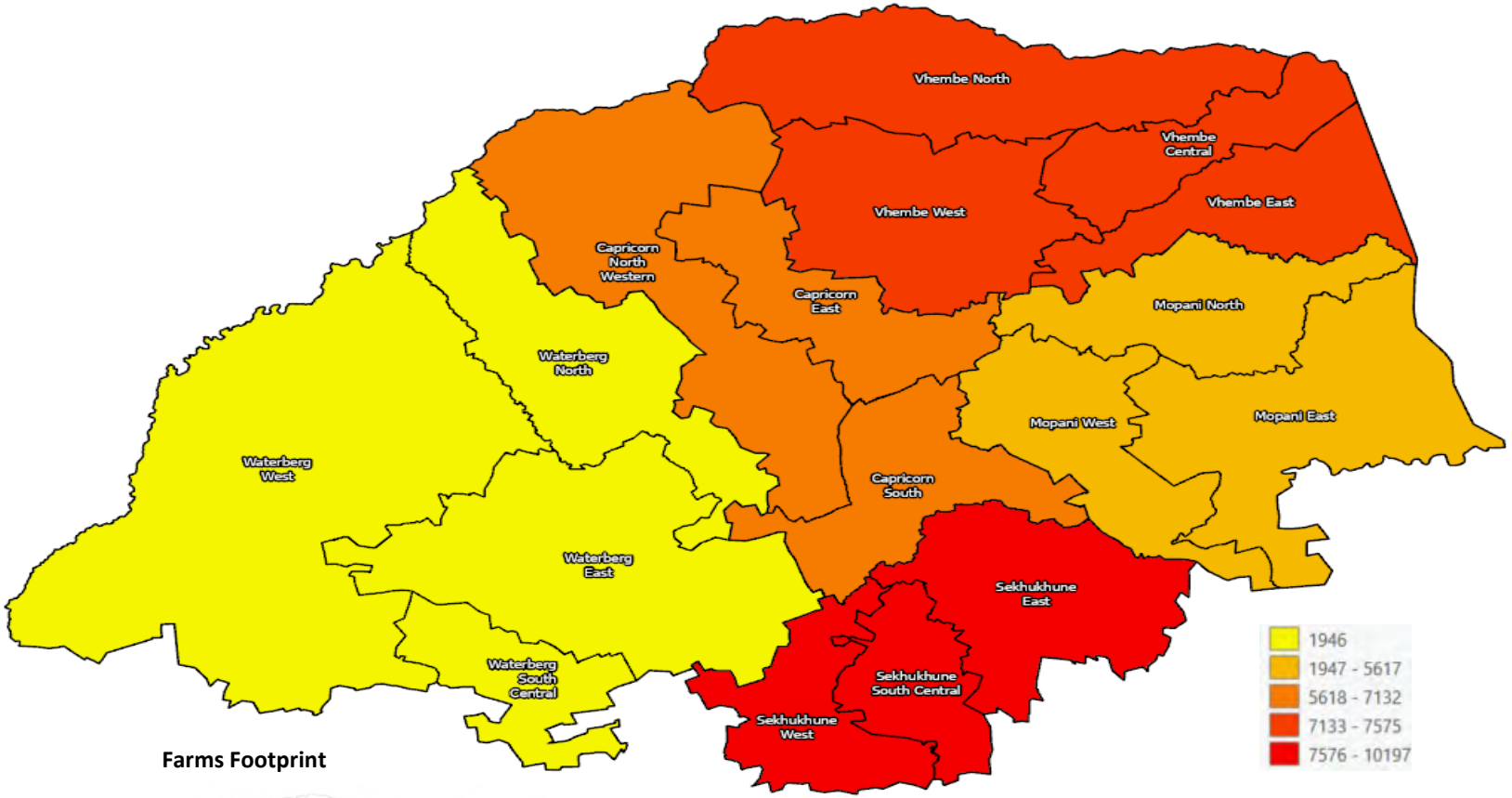
27 128 Farmers Supported
Period : 2010 – 2021
No. of Data Collectors : 750
Collection Tool : Smart Pen

Citizen-centric Approach



- Farmer Register as a single source of truth for farmer data
- Digital inclusion via mobile data collection (Survey123)
- Farmers co-sign digital forms (validation of services)
- Feedback loops (dashboards, consultations)
- Transparent and standardised support allocation via Farmer Support Policy

Leveraging ArcGIS - Survey123



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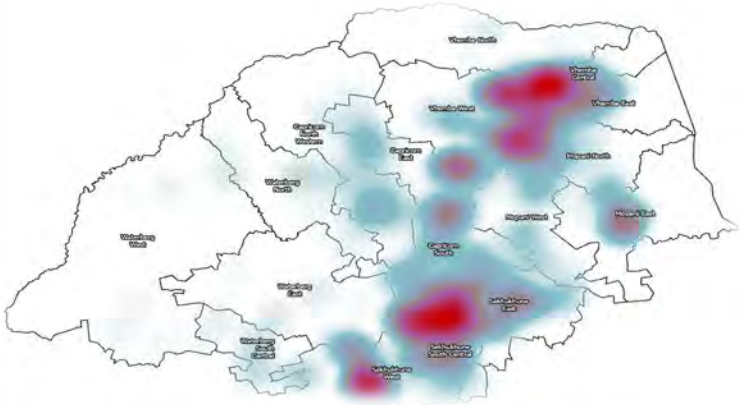
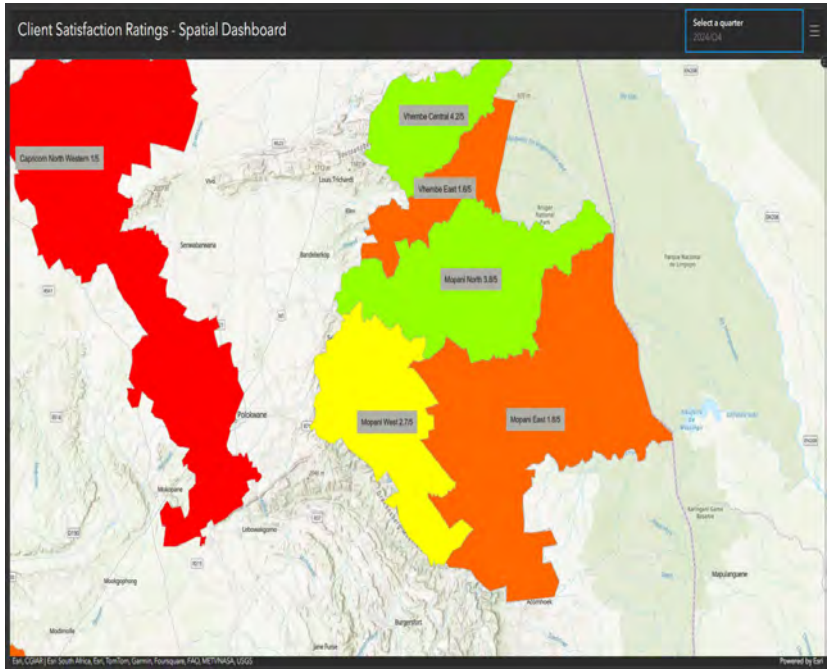


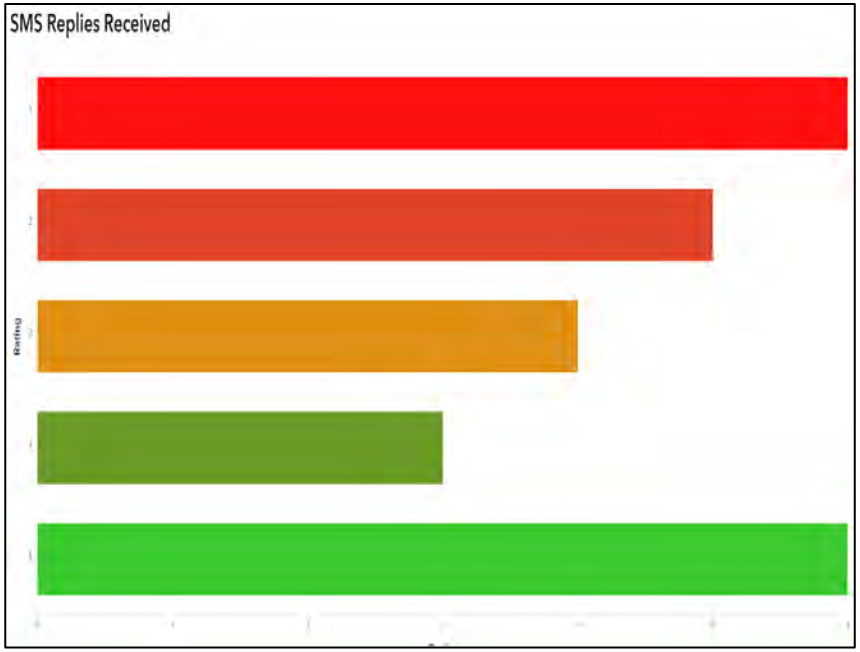
17 573 Farmers Supported
Period : 2022 – 2025
No. of Data Collectors : 300
Collection Tool : Survey 123

ArcGIS Technology as an enabler

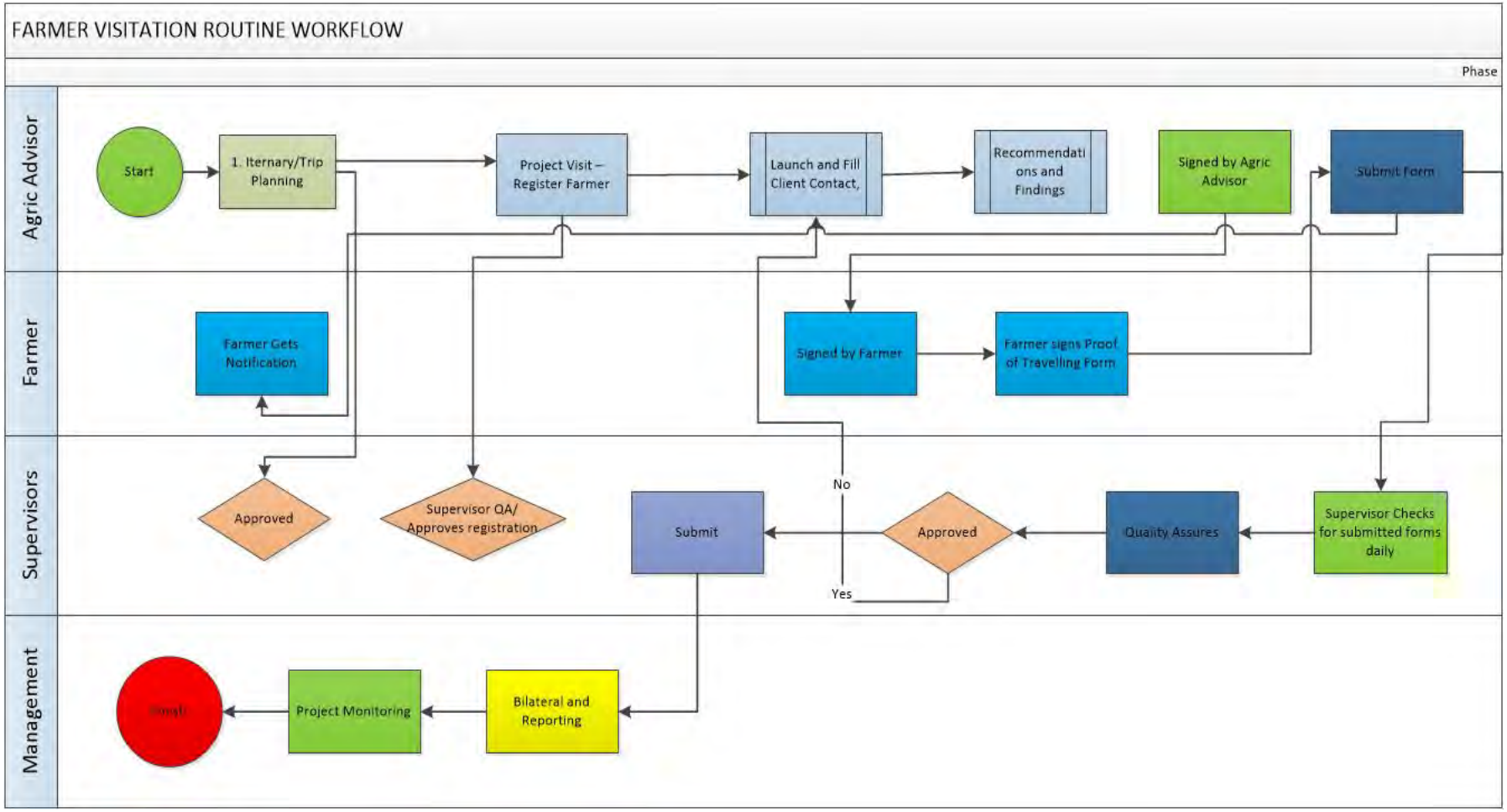
- Survey123: Mobile, offline data collection, GPS-enabled
- ArcGIS Dashboards: Real-time service monitoring
- Integration of services and support: Farmer Register + Client Contact + LandCare + Agribusiness workflows

Client Satisfaction Survey

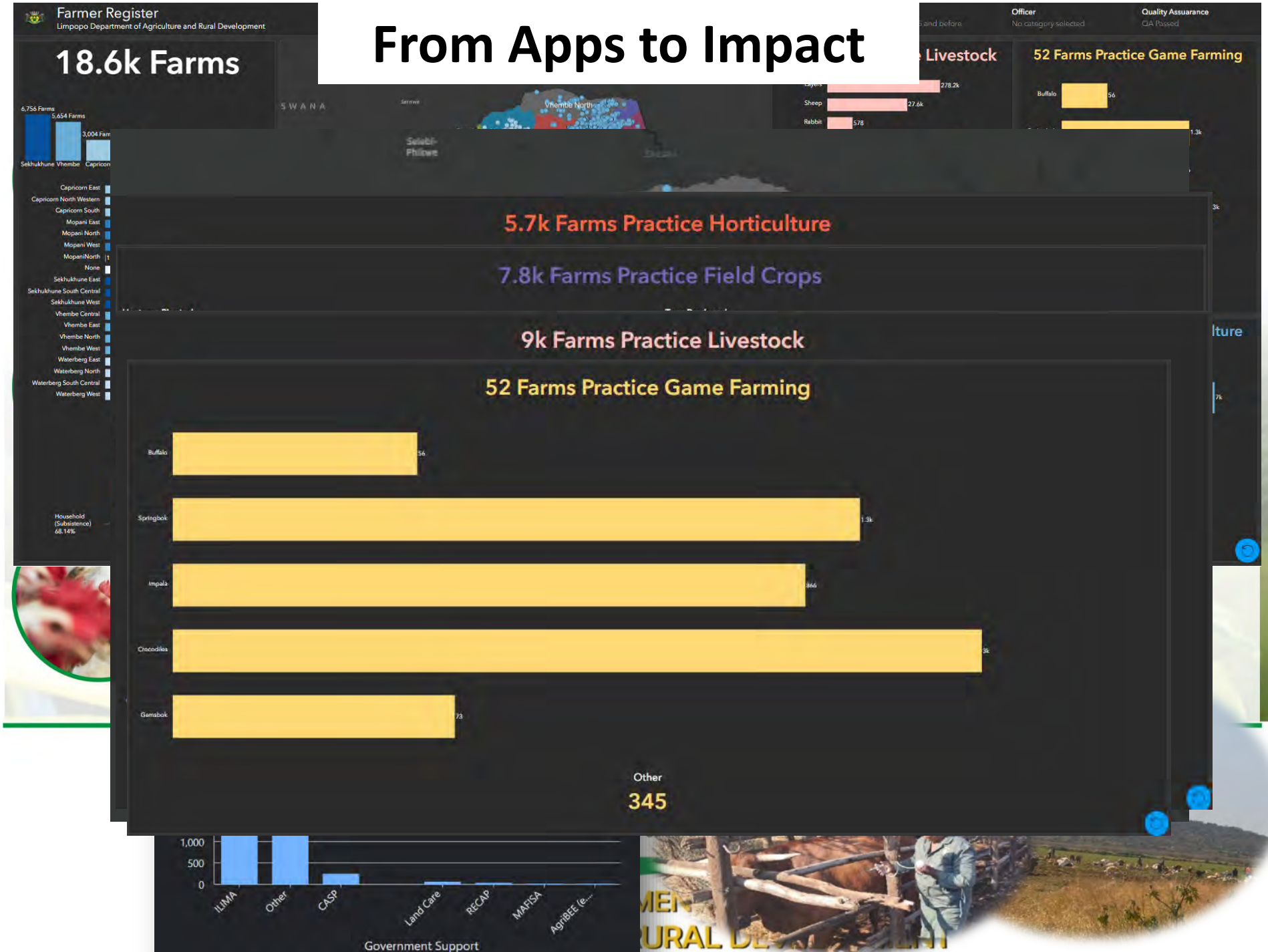




Integrated Workflow



From Apps to Impact



Outcomes Achieved

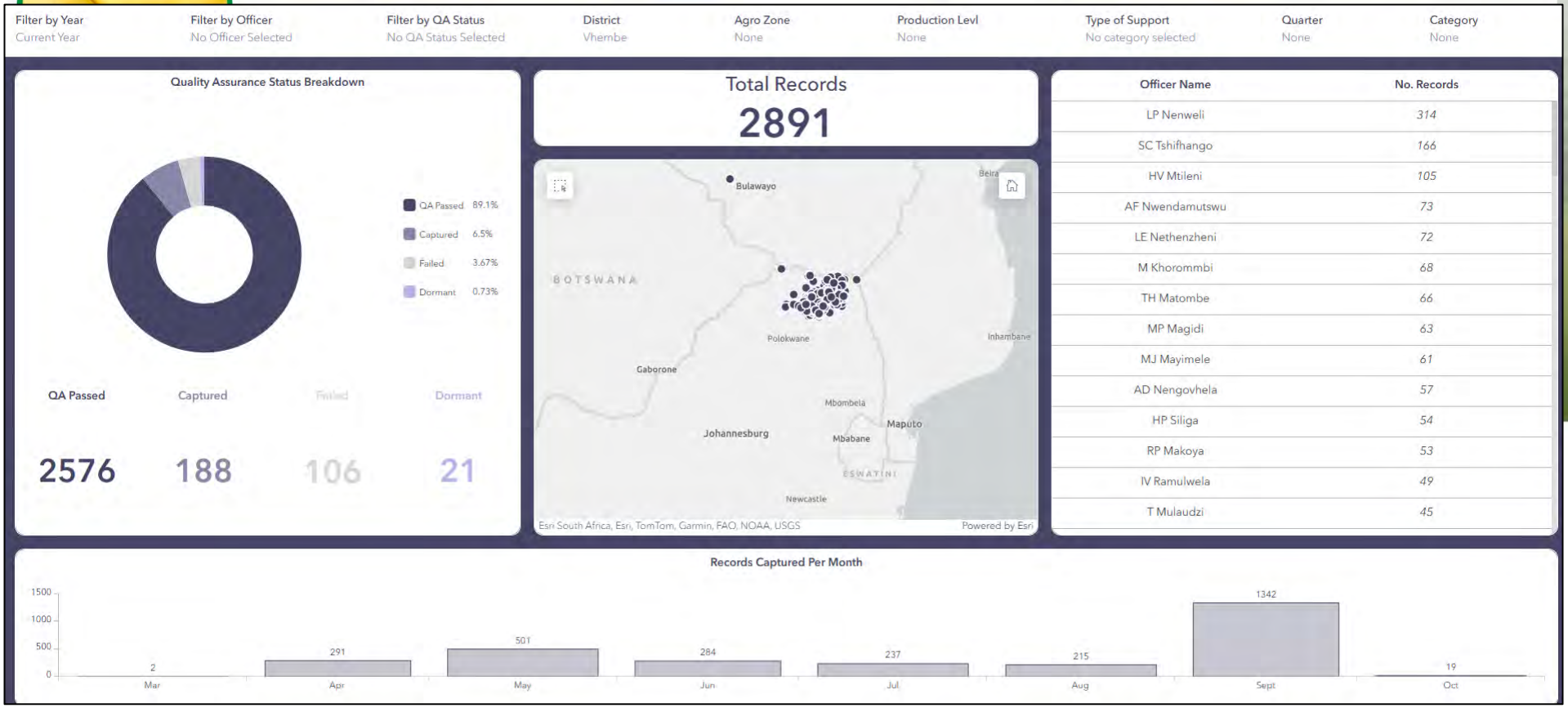
- Improved accuracy, reliability, completeness of farmer data
- Over 18 000 farmer records validated
- Faster turnaround time for support, less duplication of services
- Strengthened trust between citizens and LDARD

Performance Dashboard

Governance and Accountability

- POPIA compliance: Secure data, role-based access
- Audit-ready reporting embedded in workflows

- Transparent adjudication via Farmer Support Policy structures



Conclusion

- Citizen at the centre = Better engagement + Better delivery
- Geospatial tools = Transparency + Accountability + Empowerment
- Together we grow communities, food security, and trust

Thank
You!