

Revenue Collection Enhancement Using GIS



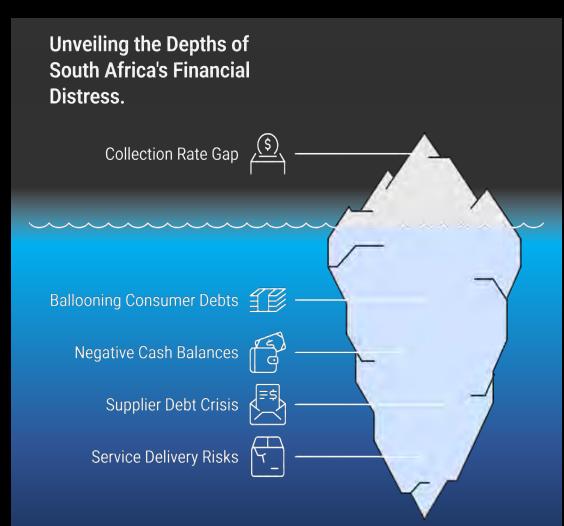


Chris Carter
30 October 2025

The State of South African Municipal Finances as at June 2025

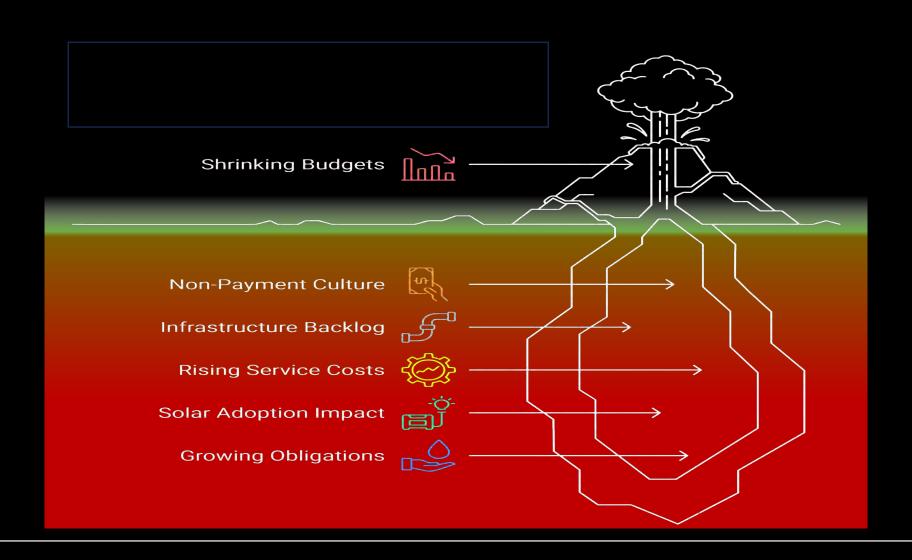


- Unpaid municipal bills in SA stand at R427 bn. R376bn is at over 90 days old. R307bn (72%) are owed by households.
- Unpaid municipal bills increased by 26% over the last year
- Municipal debt continues to increase, eg Water Boards owed over R25bn, Eskom owed over R100bn
- Municipalities are budgeting optimistically but collect far less in reality – R46bn shortfall in collections versus their projections last year



Key Factors Undermining Municipal Revenue





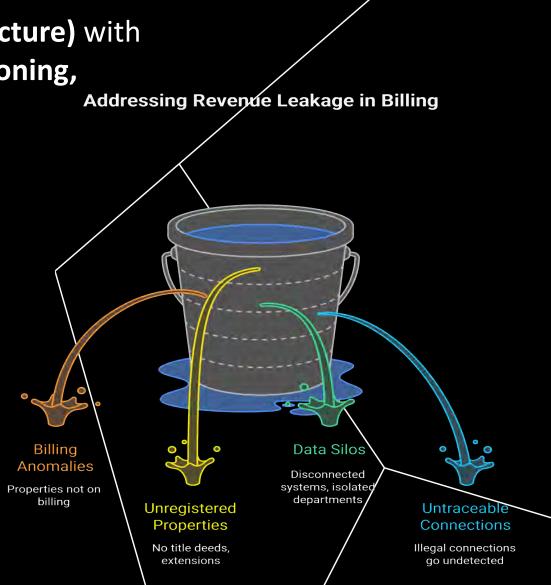
The Solution: GIS Technology

GIS links location-based data (properties & infrastructure) with financial or administrative data (billing, valuation, zoning,

licensing) to help identify:

Unregistered or undervalued properties

- Unbilled properties
- Billing leakages and revenue losses
- Spatial patterns of compliance or evasion



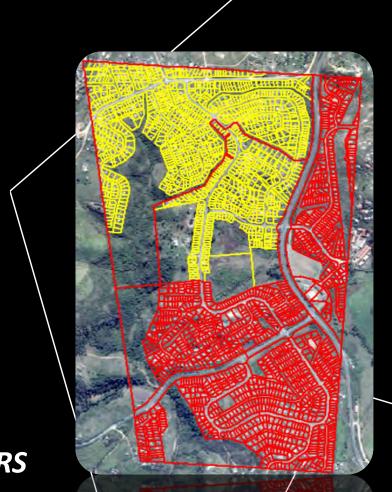
The Need for Accurate and Correct Property Data

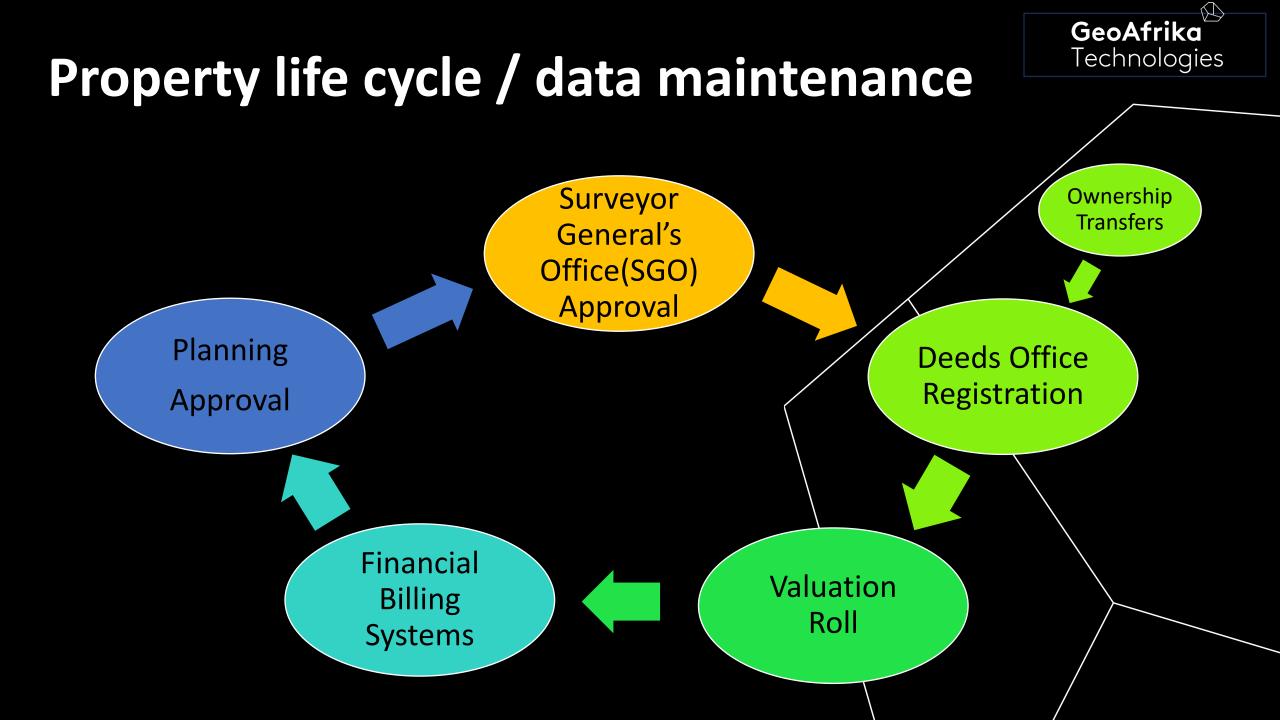


- Planning and LUMS
- Provision of Services
- Valuations
- Asset Management
- Building Management
- Street Address Management
- Billing

ALL REQUIRE LINKAGE TO EITHER THE **SG-APPROVED**

OR DEEDS OFFICE-REGISTERED CADASTRAL DATA LAYERS



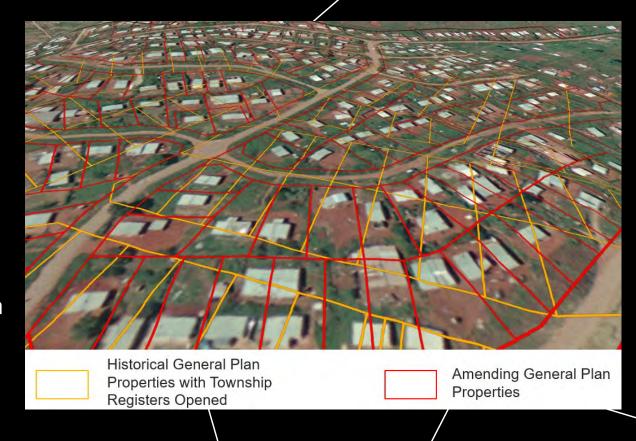


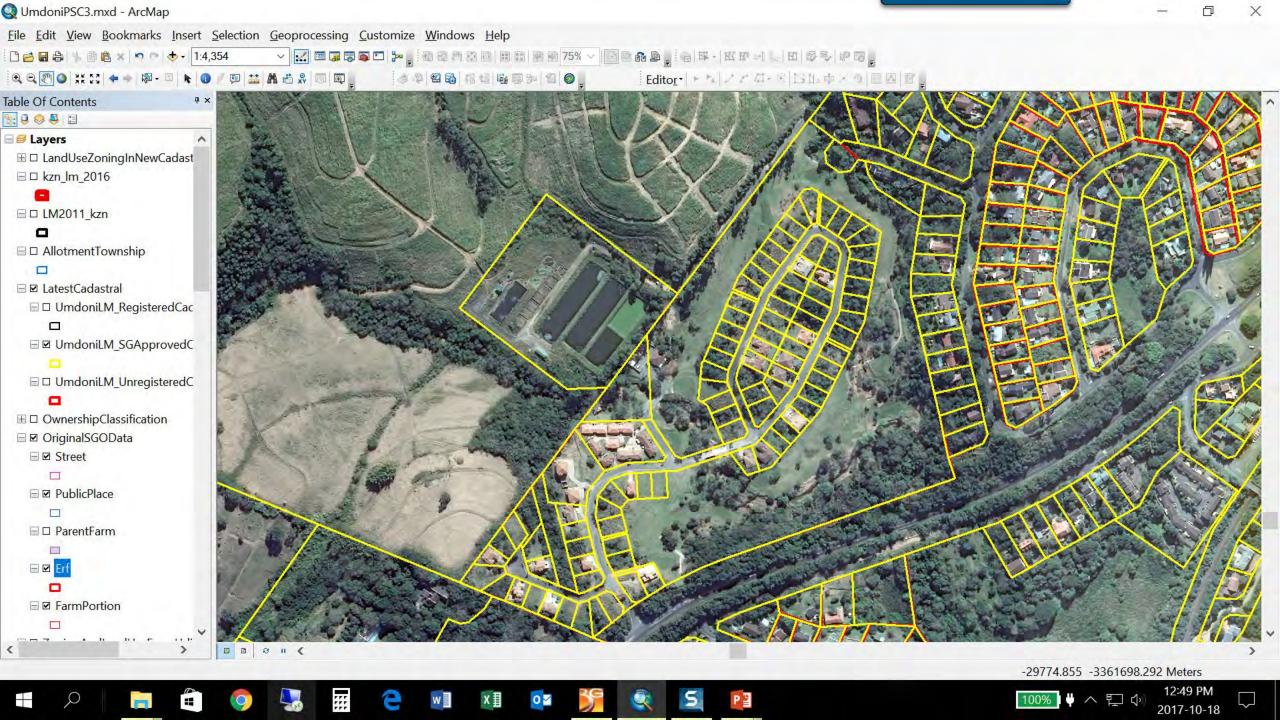


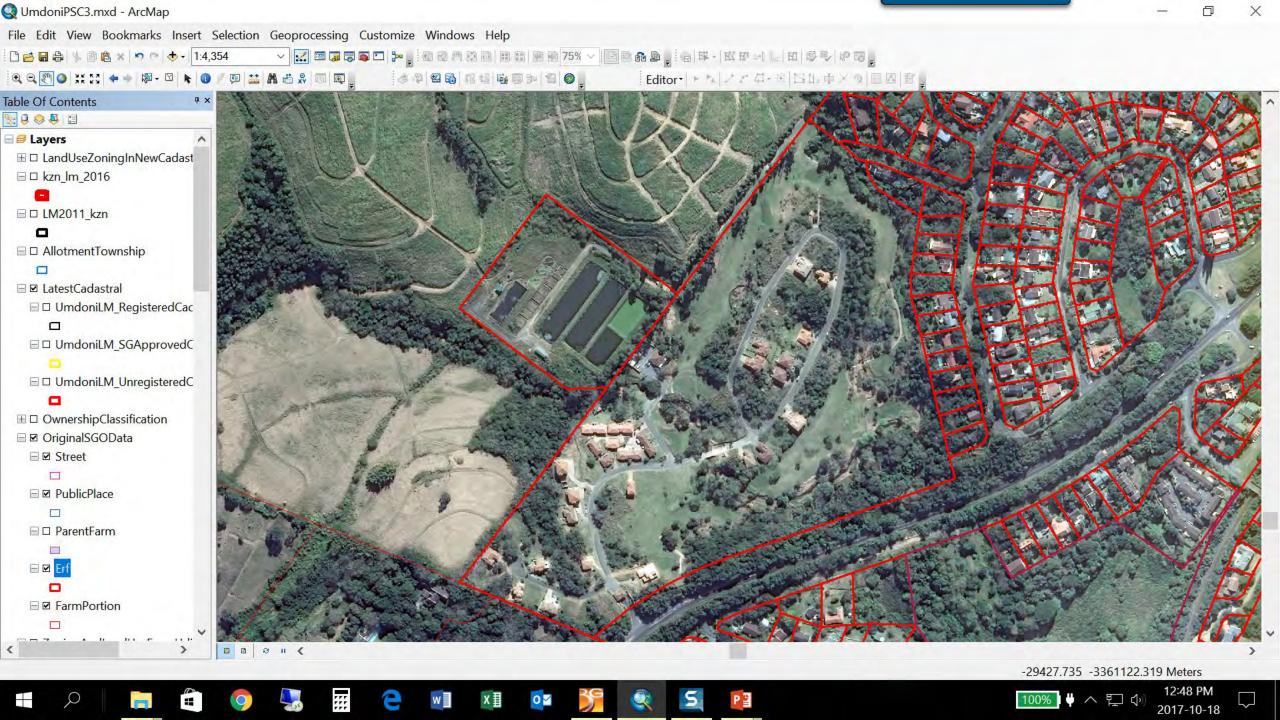
Problems with data from the Surveyor General's Offfices and Deeds Office

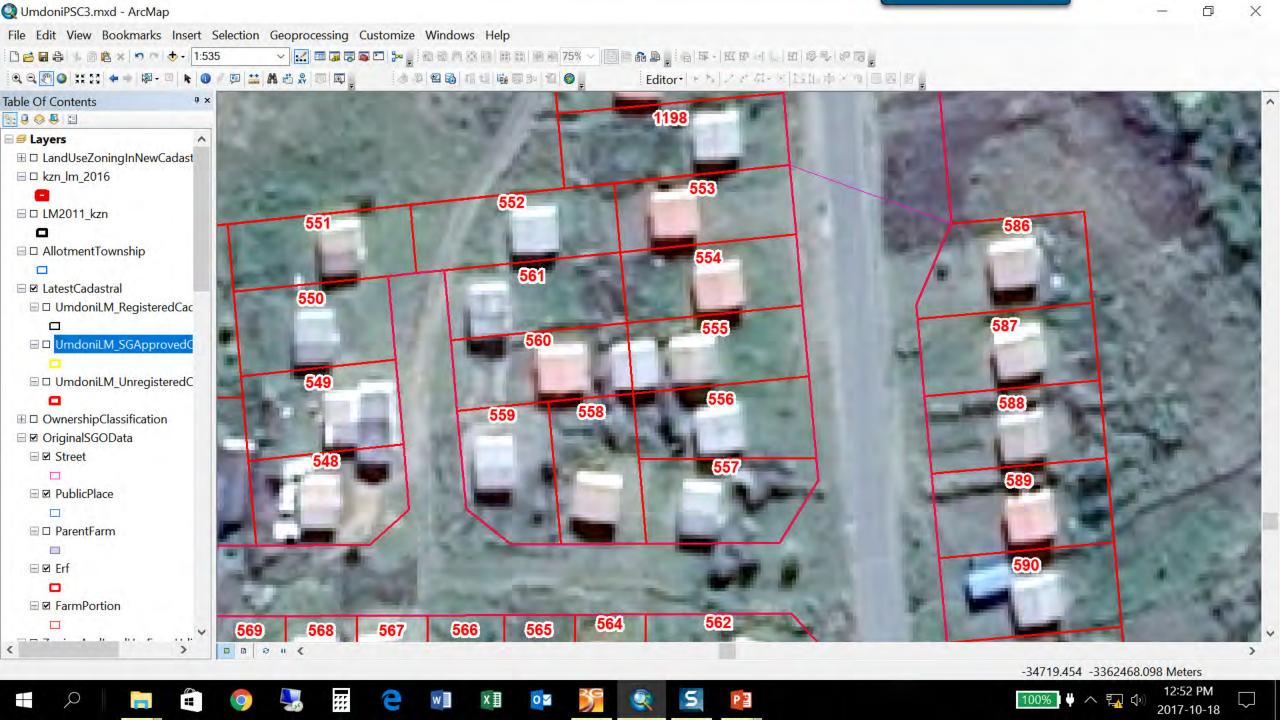
- Spatial boundary errors in SGO data
- Property description errors in SGO data
- Properties missing in SGO data

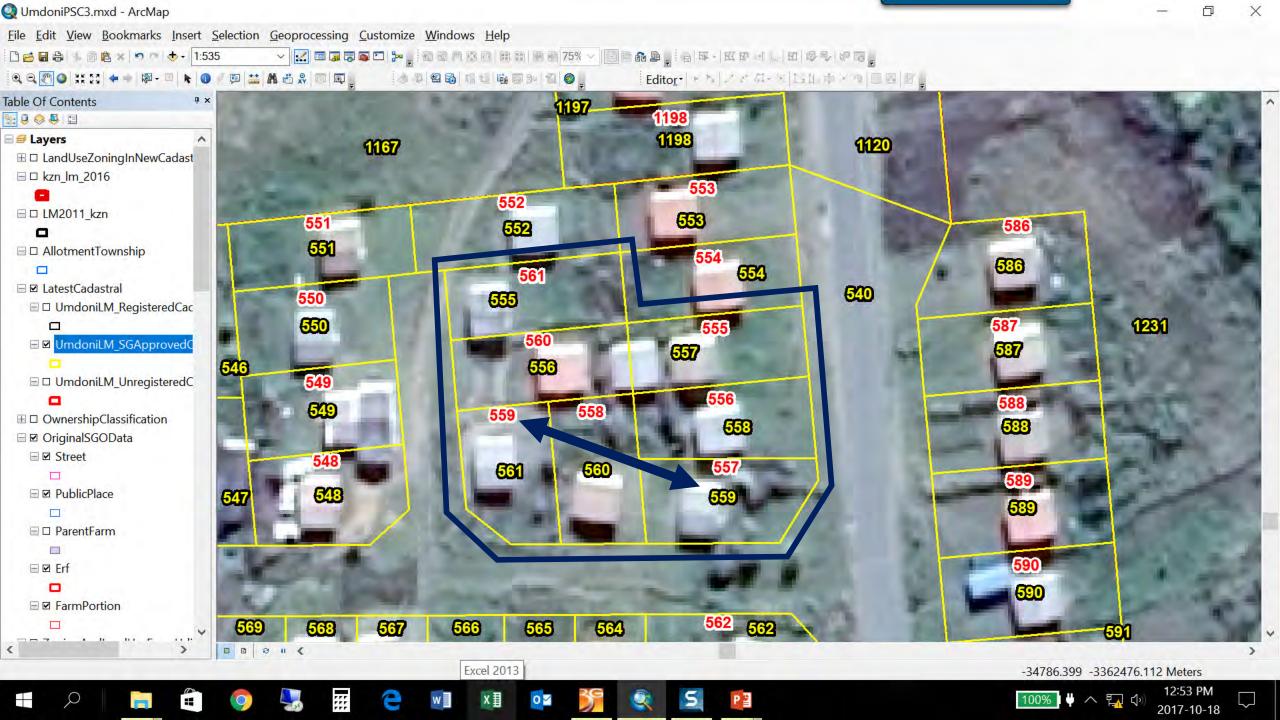
- Ceased properties not deleted from Deeds Office data
- Properties missing from Deeds Office data











Cadastral and ownership audit in GIS

Check and fix SGO GIS datasets

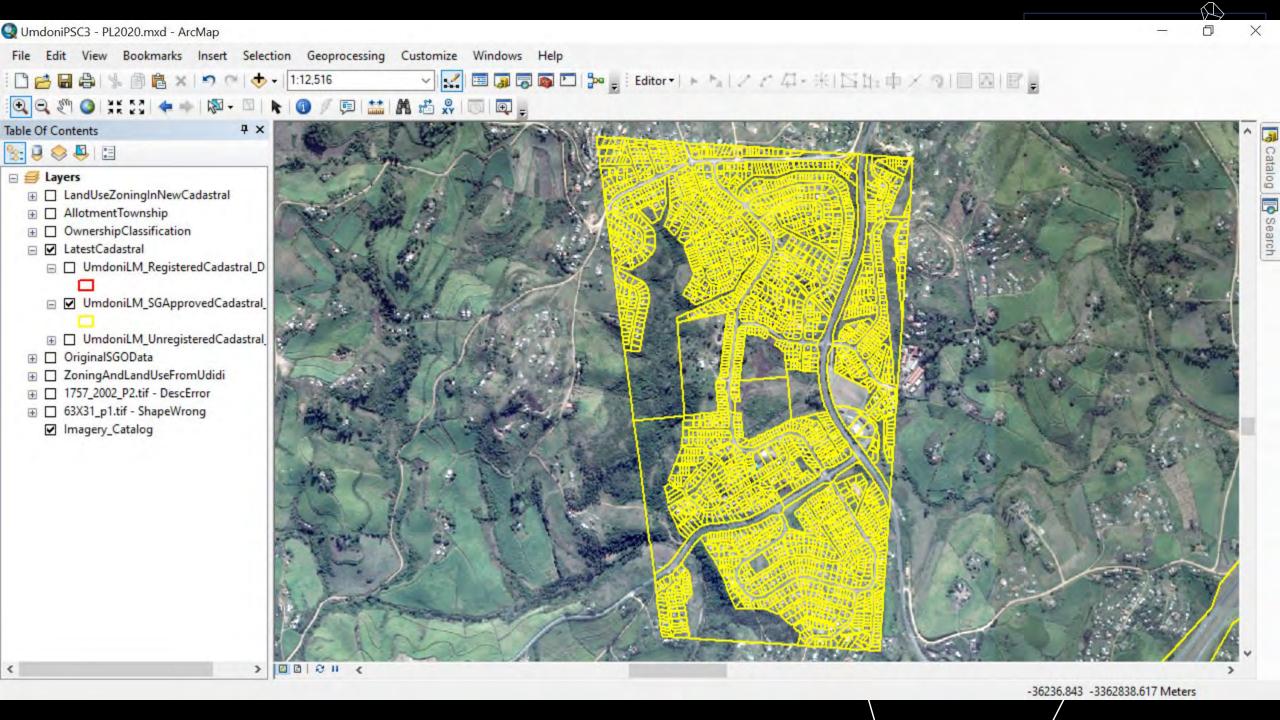
- Obtain the SGO GIS datasets
- Obtain the scanned images of diagrams and GPs
- Check all properties in the SGO GIS data against the SG diagrams and GPs and fix spatial boundaries errors and property description errors

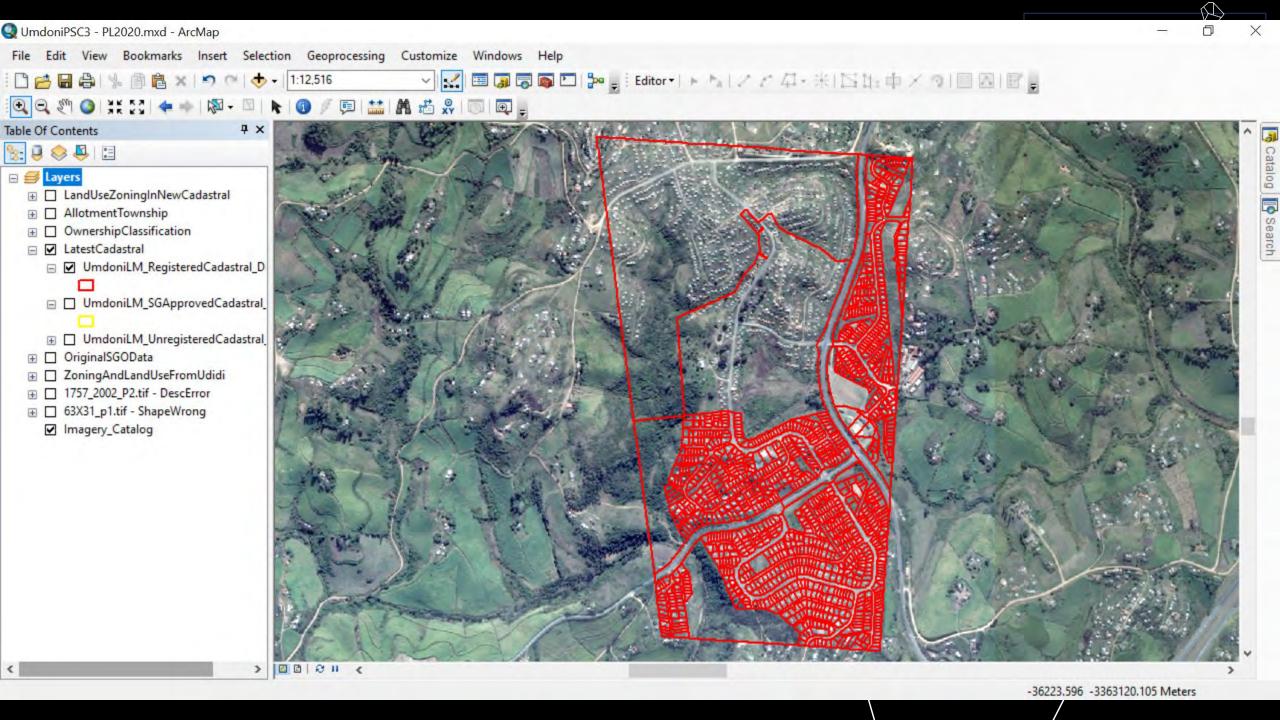
Obtain Deeds Office ownership data and link

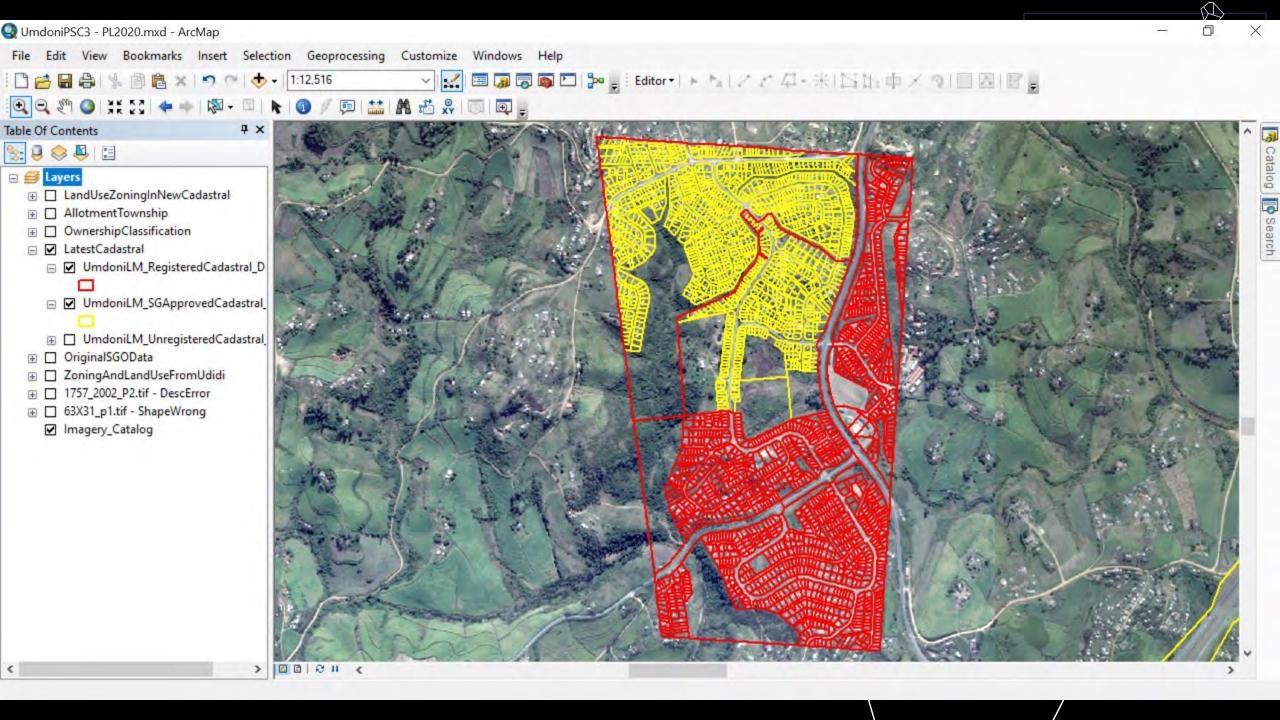
- Acquire the Deeds Office ownership data
- Link the ownership data to the SGO data using the SG 21 digit code

Create registered and unregistered layers of cadastral data

- Move all unregistered properties into a separate GIS data layer
- Investigate parent properties of unregistered properties and capture into the GIS

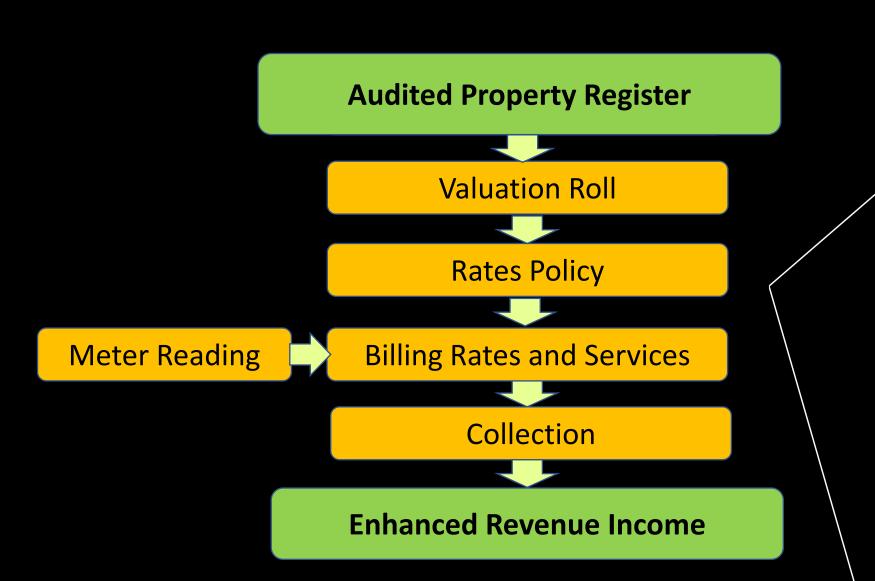






Revenue Enhancement

GeoAfrikaTechnologies



Revenue Enhancement is achieved by investigating and fixing:



- Errors and/or anomalies in the billing system:
 - Missing Properties
 - Ghost properties
 - Incorrect owner names
 - Incorrect owner contact details
 - Incorrect property values
 - Incorrect rates categories and rates tariffs
 - Services not billed for
- Government debt
 - Facilities known by names but is not linked to property description

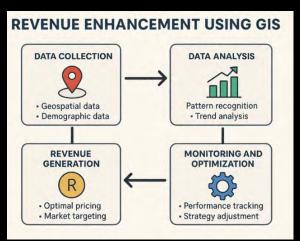
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Barkly Wes RD		Tradequick 1090 CC		199803009023	T2464/2008	20081014	R 2 462 500.00		20080815	C00700000000016000000			Private
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Illustrating cadastral and ownership land audit in GIS



KEY RESULTS OF ANALYSIS FOR A SMALL MUNICIPALITY IN SOUTH AFRICA

Item	Number of properties	Percentage of 10,628 properties
Properties in the registered cadastral data layer that are not being billed for rates in the financial system		17.06%
Properties in the financial system being billed for rates with owner names that differ from owner names in the Deeds Office ownership database	2,373	22.32%
Properties in the financial system being billed for rates where the property tariff type differs from the land use captured	1,724	16.22%
Improved properties in the registered cadastral data layer that have active water meters which can be read, but for which the reading values are not being recorded in the financial system	628	5.9%
Improved properties contained in the registered cadastral dataset that have active water meters which cannot be read	750	7.05%
Improved properties in the registered cadastral dataset that have active electricity meters that can be read, but for which the reading values are not being recorded in the financial system	132	1.24%
Improved properties in the registered cadastral data layer that have active electricity meters which cannot be read	154	1.45%
Government facilities with a high outstanding debt greater than 90 days	12	





Thank you!

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